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BIB DATA SHEET

CONFIRMATION NO. 2490

FILING or 371(c)	CLASS	GROUP ART	UNIT	ATTORNEY DOCKET		
12/12/2003	705	3624		030475 (BLL-0170)		
RULE						
APPLICANTS Shirley Vigil, Smyma, GA;						
** CONTINUING DATA ************						
** FOREIGN APPLICATIONS ************************************						
** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/22/2004						
Yes W No Met af	STATE OR COUNTRY	SHEETS DRAWINGS	TOTA CLAIM			
JARRETT/ Signature Initials	GA	11	17	3		
ADDRESS						
AT&T Legal Department - CC Attn: Patent Docketing Room 2A-207 One AT&T Way Bedminster, NJ 07921 UNITED STATES						
TITLE						
A Method, System and Storage Medium For Utilizing Training Roadmaps In A Call Center						
				☐ All Fees		
Australia haa baaa ahaa	un in Danes	☐ 1.16 Fees (F		ng)		
	NT 1.17 F	- ☐ 1.17 Fees (Processing Ext. of time)				
		☐ 1.18 Fees (Issue)				
		Other				
			☐ Credit			
	DATE 12/12/2003 RULE yma, GA; A	DATE 12/12/2003 RULE 705 RULE 705 RULE 705 RULE 705 RULE 705 ATIONS TRIGION FILING LICENSE GRANTED TO AN ATIONS TO AN ATIO	DATE 12/12/2003 RULE 705 3624 3624 yma, GA; A	DATE 12/12/2003 RULE 705 RULL 705 RULE		